## COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

RANDY J. OVERSTREET	)
COMPLAINANT	{
vs.	) CASE NO. 92-428
KENTUCKY UTILITIES COMPANY	{
DEFENDANT	}

## ORDER

IT IS ORDERED that Kentucky Utilities Company ("KU") shall file the original and five copies of the following information with the Commission with a copy to all parties of record within 14 days from the date of this Order. KU shall furnish with each response the name of the witness who will be available for responding to questions concerning each item of information requested in the event a public hearing is necessary.

- 1. Provide the name of the employee who tested Complainant's meter, No. C213483.
  - 2. Describe the procedure used to test the meter.
  - 3. Provide the current location of the meter.
- 4. Describe what, if any, work has been done to the meter subsequent to it being removed (i.e. has it been repaired)?
- 5. On what data did KU base its conclusion that the meter had been malfunctioning for three years?
  - 6. Provide a complete history of the service of the meter.

7. Provide the historical usage data of Complainant from when service was initiated through the most current billing period.

8. Does KU have a uniform procedure for estimating bills?

If yes, describe the procedure.

9. Were any adjustments made in the estimated bill for seasonal changes and for temperature variations for the three-year estimate period?

10. Did the customer inform KU of any changed circumstances during the estimated period?

11. Did KU inform the customer that the backbilled amount can be paid in installments for a period equal to that for which service went unmetered?

Done at Frankfort, Kentucky, this 19th day of November, 1992.

PUBLIC SERVICE COMMISSION

For the Commission

ATTEST:

Executive Director